

REFUND/EXCHANGE FORM (only for unused goods)

Please note that exchanges are available only for orders from the EU.
For orders outside the EU – only refunds are provided.

Customer:

Address:

Contact (email/phone):

Company:

Bohempia s.r.o.

Sokolovská 105/76

186 00 Prague

Czech Republic

Business ID: 03827879

VAT ID: CZ03827879

Returned items:

Date of return:

Invoice number:

Date invoice issued:

Preferred solution: ☐ Exchange for:
☐ Refund to the same account from the order
☐ Refund to the different account (IBAN form):

Reason for return: ☐ Looks different from the picture/description
☐ Too large
☐ Too small
☐ Does not fit
☐ Did not match expectations
☐ Other:

How did you choose your size? ☐ Bohempia sizing chart on bohempia.eu
☐ Bohempia barefoot cheat sheet
☐ I chose my regular size
☐ Other:

Your feedback is valuable to us, as we work to improve our products.

Customer's signature:

* Filled by the recipient

Processed by:

Processed on date:

By exchange/refund:

By submitting this form, you agree to our Privacy Policy; <https://www.bohempia.eu/terms-conditions/>